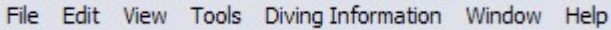
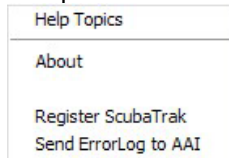
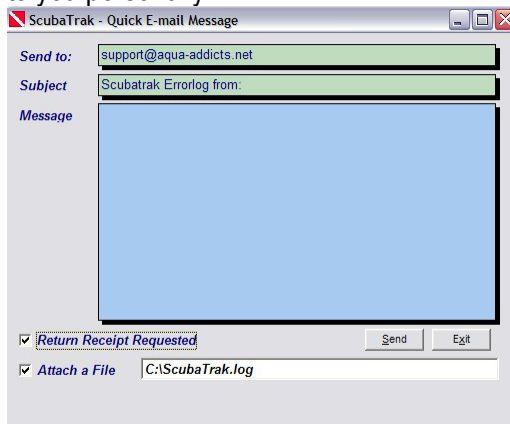


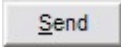
“How To”- Send Error Logs

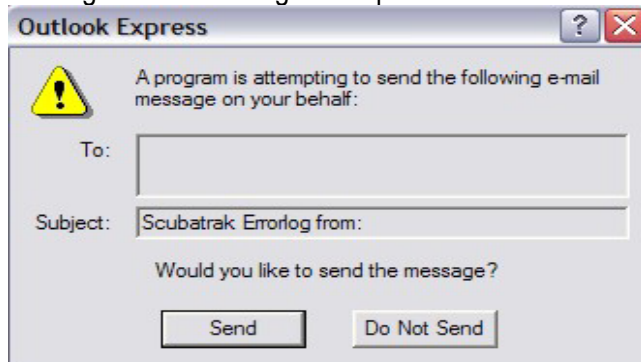
1. The Menu Bar looks like this . From the Menu Bar select “Help”.



2. This drop-down will open. Select **“Send ErrorLog to AAI”**.
3. This “Quick Email Message” box will open with our Support email address pre-filled.
4. Please type your name next to where it says “Scubatrak Errorlog from:”, so we may reply to you personally.



5. In the Message space provided, please type a description of the problem, what screen you were viewing when this error appeared, and what you were trying to do when the error occurred, including as many details as you can recall. This information will help us find a correct solution for you.
6. Click .
7. You might see a message box open that is similar to this.



Click Send, OK, or Allow depending on the wording in your message box.

Thank You for taking the time to send an Error Log, and for helping us help you.